

Contact us

Corporate Office

101 Lake Terrace East Mount Gambier SA 5290
Phone 8725 7377 | Fax 8725 8262 | livewell@boandik.org.au

Boandik Community Care (Lower South East)

Downer Street Mount Gambier SA 5290
Phone 8724 1251 | Fax 8725 9774 | livewell@boandik.org.au

Boandik Community Care (Mid South East)

77 Smith Street Naracoorte SA 5271
Phone 8766 2440 | Fax 8766 2666 | livewell@boandik.org.au

Boandik Community Care (Upper South East)

29 Hender Street Keith SA 5267
Phone 8755 1444 | Fax 8755 1475 | livewell@boandik.org.au



www.boandik.org.au



Boandik Community Care

Home Care Packages



www.boandik.org.au

About us

Boandik is a community based not-for profit organisation providing quality care for the aged throughout the Limestone Coast region.

We have been providing services to the aged since 1956 and have a strong commitment to engage with the community and ensure that the range and quantity of services meet the current and future needs of the region.

The extensive range of services means that we can adapt to the changing needs of our clients.

Boandik Community Care Providing quality care in your own home

We all love our homes and want to keep living there as long as possible. As we get older this may be more of a challenge as those little things like shopping, cleaning, mowing the lawn and caring for ourselves become a bit of a struggle.

These challenges can wear us out and then we don't have the energy to do what we enjoy. We all need a helping hand at times and this is where Boandik Community Care can assist.

How we can help

We will provide a flexible and responsive service that meets your needs. Every person is an individual and is able to choose the services that they need to maintain their independence, wellbeing and connection to the community.

Services are available seven days per week throughout the Limestone Coast region.

Home care packages

A home care package can support you to live independently in your own home for as long as you can.

You will have access to an individualised budget, enabling you to choose how you wish to spend the funds.

Four levels of home care packages are assigned based on your assessed need – the higher the level of package, the more funds available in the budget for services.

The funds include the subsidy provided for the package and the fees you pay.

The Australian government is the funding body and has developed a recommended fee structure for home care packages.

Boandik Community Care will charge a weekly care fee, considering individual financial situations. The Department of Human Services will determine if an extra fee is payable.

Quality is guaranteed

At Boandik we pride ourselves on providing high quality care and services to all clients.

Our focus is on meeting the needs of the individual.

We achieve this with comprehensive support plans developed by highly skilled case managers, appropriately matching the staff to the clients and doing all we can to have the same Boandik Community Care staff members delivering the services.

Our recruitment processes ensure that the staff we employ reflect the culture of our organisation and have a strong focus on delivering high quality services.

Staff receive extensive orientation and training to further develop those attributes.

The amount of information provided and the range of choices can be daunting so clients are encouraged to have a representative to support them throughout the process.

Who is eligible

To be eligible for services through a home care package, the client will need an approval from the Aged Care Assessment Team (ACAT).

Referrals to ACAT can be made through the My Aged Care website www.myagedcare.gov.au, or by calling 1800 200 422.

